



## Telehealth Consent Form

Thank you for choosing **Southside Diabetes & Integrated Care** for your healthcare needs! Our team is honored to partner with you in health and wellness.

The purpose of this form is to obtain your consent for telehealth appointment(s) and to inform you of your rights, use of personal and medical information, risks, and benefits of telehealth communications.

Telehealth appointments allow your Service Provider to provide a diagnosis and treatment for your medical conditions using videoconference technology via computer or smart device.

Audio and video recordings of patients during appointments will be kept private. Medical and personal information of patients are protected by state and federal laws and regulations. All medical records are available for telehealth communications upon request.

Please understand the risks associated with telehealth communications, including but not limited to: Device failure for both patient and Service Provider and limitations with performing complete physical examinations. Southside Diabetes & Integrated Care is only responsible for a secure location for the Service Provider to conduct telehealth appointments, but it is the responsibility of the patient to ensure they are in a secure location during their telehealth session.

You are consenting to receive telehealth services with your Service Provider at Southside Diabetes & Integrated Care via HIPAA-compliant, real-time audio and video interaction. You understand all cancellation, no show, and standard policies apply with telehealth services as they would with in-person appointments. You further understand that you are responsible for **all** payments for telehealth services, including your contractual copayments, deductibles, and co-insurances. Also understand you are responsible when/if your insurance does not cover the telehealth services rendered.

By signing below, you agree to the terms above. This agreement is in effect until written notice is received cancelling all or some of the agreed upon terms, or until termination of care.